

AMARON®

LASTS LONG, REALLY LONG.

TERMS AND CONDITIONS OF WARRANTY



*Images shown are indicative and for representation purpose only

PRODUCT WARRANTY:

Battery Type	Free Replacement by Equivalent/ same size Battery	Pro – rated Compensation*
PRO RIDER	0-24	25-48

TERMS & CONDITIONS OF WARRANTY:

1. The Battery is warranted against manufacturing defects only, arising during warranty period and the warranty is limited to all defects arising from the use of faulty material or poor workmanship. In no event shall the Company be liable for any special, indirect, consequential or other damages of a like general nature, including, without limitation, loss of profits or production, or loss or expenses of any nature incurred by the Customer or any third party.
2. Warranty period commences from the 'Date of Sale' as Register in Amaron Konnekt App. and original invoice. Each battery offers with a sticker that indicate the Total Warranty, Free replacement, Pro-rata warranty and terms and conditions. The warranty is non-transferable.
3. Company provides Barcode/QR Code sticker pasted on Battery. At the time of purchase, Customer/Retailer to ensure registering the product in Amaron Konnekt App. with the necessary information like Battery Serial Number, Date of Purchase, Vehicle Number/VIN Number, Customer Mobile Number/Email ID, Seller Code and Vehicle Details, Vehicle Segment, Model, Engine Type to avail paperless warranty from the company.
4. The terms and conditions of warranty shall be governed by a sticker affixed on the Battery and company official website only. Any additional warranty period or other Terms of warranty mentioned in the Invoice of any unauthorized persons or legal entities shall not be valid for the purpose of adjudication of warranty.

5. In the event of any complaint, Customer will have to send the battery with the untampered Barcode/QR code sticker and the sticker placed on the battery & Invoice to any nearby AMARON authorized service location on their own cost. The recharged / replaced Battery shall be collected by the Customer from the same point after completion of testing. The right to determine whether a BATTERY needs recharge or replacement rests with the Company. Transportation expenses or Taxes if any, which are liable on recharge or replacement of Battery will have to borne by the Customer.
6. The warranty for the Battery being replaced during free replacement warranty period, shall commence from the 'Date of Sale' of the defective Battery as stated in Amaron Konnekt App. and on the Invoice only, not from the date of replacement.
7. The warranty of the Battery being replaced during Pro-rated warranty period, shall commence from the 'Date of replacement'. Discount value will be calculated for the defective Battery type. Ensure to register the product in Amaron Konnekt App.
8. Defective Battery becomes property of the Company in case of replacement provided in its Free replacement and Pro-rata warranty period. No Scrap rate will be given to Customer.
9. In the event of any particular Battery model being discontinued by the Company, the Company reserves the right to settle warranty with alternate/equivalent model Battery.
10. Recharging of Battery would be billed extra.

11. All liabilities under this warranty will cease if the battery is:
 - a. Transferred to a third party or to any other Equipment/ System/Vehicle.
 - b. Used in any application other than that specified by the company application chart
 - c. Used in non-vehicular application.
 - d. Damaged due to fitment of additional accessories other than the original fitment.
 - e. Out of warranty period.
 - f. Removal, obliteration or alternation of Original barcode/QR code sticker and sticker affixed on Battery.
 - g. Fitted in any EV vehicle application.
12. The warranty does not cover:
 - a. Damage to the battery caused by faulty electrical systems, improper handling, servicing by unauthorized dealers/ technicians, willful abuse, destruction by fire, collision, theft or recharging.
 - b. Breakage of container and cover.
 - c. Found to have additives, dopes
 - d. Given on rental basis
 - e. Not registering product information in Amaron Konnekt App.

Customers are deemed to have read, understood and agree to the above mentioned conditions of the warranty at the time of purchase and agreed to follow Guidelines for Installation or usage or maintenance of the Battery.

In the event of any dispute or difference or claims arising out of or in connection with or incidental to the terms and conditions, the Company and /or Customer shall approach to get the dispute adjudicated only to the courts of competent jurisdiction situated at Tirupati, Chittoor District, Andhra Pradesh, India.

Pro-rata compensation applicable for Batteries.

1. Discount factor on purchase of a new AMARON Hi-Life battery only, as per company terms; based on the below calculation OR 20% (0.20), whichever is higher.

$$1 - \left(\frac{\text{Service Life}^*}{\text{Warranty Period}^{**}} \right) \times 100\%$$

*Service Life is the number of months between the date of complaint and date of sale. Fraction of month is rounded off to next month.

**Warranty period is the total warranty period offered for the battery. (Free Replacement +Pro-rata)

2. Compensation due to customer during pro-rata warranty period is to be reckoned as a rebate on purchase of same/ equivalent type new AMARON automotive battery only.
3. This percentage discount will apply on the customer price applicable at the time of settlement of complaint. The discount value will be calculated for the defective battery type received under warranty.
4. Warranty settlement is governed on indicated in company official website the terms and conditions indicated in the sticker affixed of the respective battery type.